

DEPARTMENT OF MASTER OF BUSINESS ADMINISTRATION



## COURSE OUTCOMES

## REGULATION: 2013

| S.NO | COURSE<br>NAME                                    | COURSE OUT COMES |  |
|------|---|------------------|--|
|      | C101 - Principles of Management<br>(BA7101)       | C101.1           | Understanding the origin of management thoughts and the factors that influences Management practices   |
|      |   | C101.2           | Knowing the types of planning strategies and the managerial which were required for an effective management  |
| 1    |   | C101.3           | Understanding the HR practices which are essential for functioning of an organization and the criteria necessary for organization functions  |
|      | l - Princ   | C101.4           | Possessing the concept of communication and the methods of utilizing the Communication for managerial effectiveness  |
|      | C101  | C101.5           | Remembering the concepts and types of control techniques and how it influences the production processes  |
|      | r<br>02)  | C102.1           | Understand the fundamental knowledge of probability and standard distributions.  |
|      | ics fo<br>3A71                                    | C102.2           | Interpret the concepts of sampling distribution and estimation.  |
| 2    | Statist<br>ent (F                                 | C102.3           | Apply the testing of hypotheses for small and large samples in real life problems  |
|      | C102 - Statistics for<br>Management (BA7102)      | C102.4           | Apply the non parametric methods for rapid or preliminary data analysis.   |
|      | C<br>Ma   | C102.5           | Understand the concepts of correlation and regression.   |
|      | C103 - Economic Analysis for<br>Business (BA7103) | C103.1           | Analyze the basic fundamentals economic problems and the behavior by understanding the basic concepts of micro and macro economies.  |
|      |   | C103.2           | Understanding of the standard theoretical analysis of consumer and producer behaviour  |
| 3    |   | C103.3           | Design competition strategies, and market environment according to the natures of products and the structures of the markets.  |
|      |   | C103.4           | Integrate the concept of macroeconomic aggregates and output decisions of firms under various national income.   |
|      |   | C103.5           | Make optimal business decisions by integrating the concepts of Demand and supply of money.   |
|      | C104 - Total Quality Management<br>(BA7104)       | C104.1           | Understand the TQM concepts like vision, mission, and quality policy statements and to implement the basic principles of TQM in manufacturing and service based organization.  |
|      |   | C104.2           | Understand the philosophies of the gurus of TQM in order to evaluate TQM implementation proposals offered by quality management organizations and consultants.   |
| 4    |   | C104.3           | Fundamentals of statistics and probability and their applications in quality management is provided, and various measurement and control techniques.   |
|      |   | C104.4           | Explore industrial applications of Quality function deployment, Taguchi quality concepts and to provide exposure to students on the old and new seven management tools.  |
|      |   | C104.5           | Analyze the IS/ISO 9004:2000 – quality management systems – guidelines for performance improvements. Quality Audits. TQM culture, Leadership, quality council, employee involvement, motivation, empowerment, recognition and reward - TQM framework, benefits, awareness and obstacles. |

| S.NO | COURSE<br>NAME                               | COURSE OUT COMES |   |
|------|--|------------------|---|
|      | C105 - Organizational Behavior<br>(BA7105)   | C105.1           | Understanding the concepts of human behavior as an individual and as a member in a group and its models   |
|      |  | C105.2           | Immense learning on individual human behavior and the theories which constitutes and contributes the concept of motivation and behaviour  |
| 5    |  | C105.3           | Learning the concepts about group behavior and the effects of group behavior in team building communication process   |
|      |  | C105.4           | Familiarity with the leadership practices, skills and theories and the influence of leadership in power and politics  |
|      | C105   | C105.5           | Knowing the concepts of organizational behavior and its impact in organization culture and organizational climate   |
|      | . (  | C106.1           | Acquire conceptual knowledge of basics of Financial Accounting.   |
|      | ng foi<br>17106                              | C106.2           | Equip with the knowledge of accounting process and preparation of final accounts of company   |
| 6    | .ccounti<br>nent (BA                         | C106.3           | Develop an awareness and understanding of the accounting process and fundamental accounting principles that underpin the development of financial statements  |
|      | C106 - Accounting for<br>Management (BA7106) | C106.4           | Interpret and analyze financial statements; combine financial ratio analysis with other information to assess the financial performance.  |
|      | 0 M  | C106.5           | Applying cost and management accounting concepts in budgetary controlling system.   |
|      | ness   | C107.1           | Understanding the legal perspectives of the Indian Contract Act and the Sale of Goods act   |
|      | C107 - Legal Aspects of Business<br>(BA7107) | C107.2           | Knowledge about the company law and how it would influence the formation and governance and winding up the companies  |
| 7    |  | C107.3           | Understanding the amendment and human resource factors in industrial law and the various measures and acts for employee welfare   |
|      |  | C107.4           | Awareness about the income tax and Goods and Services tax (GST), its implementation and effects in economy  |
|      |  | C107.5           | Awareness and knowledge about consumer protection, Cyber crimes, Intellectual property rights and the acts which are related to these concepts  |
|      | C108 - Written Communication<br>(BA7108)     | C108.1           | Practicing the regular conversation on different topics and knowing the basic techniques for journal writing and official documents like mails reports etc.   |
|      |  | C108.2           | Knowledge about the types of interviews and selection process and the effective utilization of time management  |
| 8    |  | C108.3           | Familiarity with the communication skills and how it could be used for official communication purposes  |
|      |  | C108.4           | Implementation of the knowledge about journal, thesis writing and documentation processes   |
|      |  | C108.5           | Interest towards media publication, magazines and newsletter writing by implementing the techniques of writing  |
|      | ant  | C109.1           | Familiarize the basics of operations management, its importance in transformation process, development over years in a system perspective by studying the functions, recent trends, future challenges and to frame strategy to achieve it |
|      | tions Management<br>(BA7201)                 | C109.2           | Knowing the various quantitative and qualitative forecasting methods and make planning of capacity, facility location, facility layout and operations based on that.  |
| 9    |  | C109.3           | Identify the factors to be considered and the various approaches to be followed in designing the product, process and the work; and the method to measure and improve productivity.   |

| S.NO | COURSE<br>NAME                               | COURSE OUT COMES |  |
|------|--|------------------|--|
|      | C109 - Opera                                 | C109.4           | Understand the need and importance of managing materials by planning and purchasing the right material; and managing the inventory for best output.  |
|      | C109   | C109.5           | Knowing various scheduling techniques like PERT and CPM and also the various methods to schedule and manage the projects.  |
|      | C110 - Financial Management (BA7202)         | C110.1           | Understanding basic concepts of financial management such as decisions and functions of financial management. And to learn meaning and estimations of time value of money, valuation of securities and risk and return of securities.  |
|      |  | C110.2           | Evaluate long term investments using techniques like payback period, accounting rate of return, net present value, profitability index and internal rate of return and to estimate specific cost of capital and weighted average cost of capital.  |
| 10   | ial Man                                      | C110.3           | concepts of dividend and examine impact of dividend policy of a firm.  |
|      | - Financi                                    | C110.4           | Estimate and evaluate different components of working capital such as Receivables, payables, inventory, cash, etc.,  |
|      | C110   | C110.5           | Exposure and knowledge of long term sources of fund namely share, debenture, term loans, private equity, venture capital, and so on.   |
|      | C111 - Marketing Management (BA7203)         | C111.1           | Understanding of ideas and nuances of marketing; Define the business environment and priorities of marketing. And to distinguish the various marketing practices in serving the needs of organizations versus consumer goods and to explain the key core concepts of marketing globally. |
|      |  | C111.2           | Formulate and manage the industrial market and consumer marketing strategies including all key components and to understand the basics of service marketing and competitor analysis with Marketing mix.  |
| 11   |  | C111.3           | Explain the techniques to conduct market analysis practices including market segmentation<br>and targeting and apply the 4 P's in the industrial and consumer market.  |
|      |  | C111.4           | Compare and contrast different perspectives that characterize the study of consumer behavior<br>and apply theories and Models of consumer behavior to the formulation of effective marketing<br>strategy.  |
|      |  | C111.5           | Conduct Marketing research process in the field of Retail, Product, Advertising and consumer behavior and also to understand the role of Marketing information systems, Conline marketing and the impact of Ethics in business.  |
|      | C112 - Human Resource Management<br>(BA7204) | C112.1           | Knowledge about the evolution of human resource management, its roles, policies and the application of computers in human resource management  |
|      |  | C112.2           | Understanding the need for human resource requirement and the process of recruitment and selection   |
| 12   |  | C112.3           | Knowing the training methods, development programmes and the concepts of knowledge management  |
|      |  | C112.4           | Insight into the concept of motivation, its theories and techniques and the concept of career management   |
|      |  | C112.5           | Understanding the necessity of performance evaluation and the importance, process and methods of control system  |
|      | Information<br>nent (BA7205)                 | C113.1           | Knowledge about the basic concepts of information technology and functional information systems  |
|      |  | C113.2           | Remembering the tools for system analysis and its application in information management  |
| 13   |  | C113.3           | Familiarity with the database management systems and the concepts like data warehousing and data mart  |

| S.NO | COURSE<br>NAME  | COURSE OUT COMES   |                |
|------|---|--|----------------|
|      | C113 -<br>Managen                                       | C113.4 Understanding the need for security, testing process, knowing the concepts of disa management, computer crimes etc., and ethics in Information technology.  | ster           |
|      |   | C113.5 Understanding the role of e- commerce in information management and knowledg mining and cloud computing   | e about data   |
|      | Research  | C114.1 Understand and analyze managerial problems in industry so that they are able to unmore effectively.   | se resources   |
|      |   | C114.2 Specialized linear programming problems like the transportation and assignment l  | Problems.      |
| 14   | C114 - Applied Operations Research<br>(BA7206)          | C114.3 Understand the applications of basic methods for and challenges in integer program<br>the concepts of game theory to know how they are used in modeling and analyzing<br>interactive situation.         | -              |
|      | Applied<br>(B   | C114.4 Understand the characteristics of different types of decision making environments appropriate decision making approaches and tools to be used in each type.   | and the        |
|      | C114 -  | C114.5 Understand basic characteristic features of a queuing system and acquire in analyz models and analyzing the problem of replacement when machines, equipment bec effective using the replacement models. |                |
|      | ų   | C115.1 Remembering the types of research, its objectives and how the concept theory play research.   | ys its role in |
|      | Researc<br>(7207)                                       | C115.2 Understanding the different types of research designs, types of validity and various measurement techniques.  | 5              |
| 15   | C115 - Business Research<br>Methods (BA7207)            | C115.3 Knowledge about the various methods of data collection and how sample and sam could be determined.  | ple size       |
|      |   | C115.4 Possessing the statistical techniques and different analytical methods for research.  |                |
|      |   | C115.5 Knowing the needs and values of ethical research and how it could be implemente writing.  | d in report    |
|      | C116 - Data Analysis and Business<br>Modelling (BA7211) | C116.1 Determine the aspects of creating spreadsheet, performing calculations, formattin very widely used formulas   | g, some        |
|      |   | C116.2 Compute and interpret the results of Bi variate and Multivariate Regression and C Analysis, for forecasting and also perform ANOVA and F-test.  | orrelation     |
| 16   |   | C116.3 Understand the various alternatives available for investment and make sound invest<br>decisions in the context of Analysis  | stment         |
|      |   | C116.4 Build an understanding of the fundamental concepts of computer networking.  |                |
|      |   | C116.5 Familiarity with the basic protocols of networking Models and how they can be u in network design and implementation.   | used to assist |
|      | C201 - Enterprise Resource<br>Planning (BA7301)         | C201.1 Identify the important business functions provided by typical business software such enterprise resource planning and Business Process management   | ch as          |
|      |   | C201.2 Describe basic concepts of ERP software solutions for best business practices.  |                |
| 17   |   | C201.3 Design the ERP implementation strategies  |                |
|      |   | C201.4 Create reengineered business processes for successful ERP implementation.   |                |
|      |   | C201.5 Understanding of how ERP- systems support and automate business processes   |                |
|      | A7302)  | C202.1 Determine Understanding the conceptual framework, process, objectives and goal strategic management.  | s of           |

| S.NO | COURSE<br>NAME  | COURSE OUT COMES |   |
|------|---|------------------|---|
|      | C203 - Retail Management (BA7012) C202 - Strategic Management (B. | C202.2           | Knowing the basic concept of competitive advantage and its impact in external and internal business environment.  |
| 18   |   | C202.3           | Analyzing the generic strategic alternatives, corporate strategy, diversification and strategic alliances.  |
|      |   | C202.4           | Implementing the strategic processes, strategic change, designing organizational structure and the techniques of strategic evaluation and control.  |
|      | C202 - St   | C202.5           | Awareness about the strategic issues for non-profit organization and understanding the new business models and strategies for internet economy.   |
|      | A7012)  | C203.1           | Understand the concept of Retailing in India, Compare it with Global level ,Government rules and implication on Retailing   |
|      | nent (B.  | C203.2           | Know about the various Retail formats available in India and global level.  |
| 19   | Manager   | C203.3           | Understand the retail atmospheric, location, Service quality management, supply chain management, pricing decision in retail management.  |
|      | - Retail  | C203.4           | Know about the interior maintenance of retail like inventory management, Visual display, advertisement and promotion necessary for retailing, role of IT in Retail management   |
|      |   | C203.5           | Understand the shopper behavior analysis, decision taking process, complaints Management<br>and challenges in retail management   |
|      | (7013)  | C204.1           | Familiarize role of services in economy, nature, scope and characteristics, of services marketing, and to understand the issues related to services marketing   |
|      | C204 - Service Marketing (BA7013)                                 | C204.2           | Analyze the service market potential, to understand the Classification of services and also to understand service market segmentation, targeting and positioning.   |
| 20   |   | C204.3           | understand to concept service life cycle and new service development and to construct<br>Service Blue Printing, to analyze service quality of service organization through SERVQUAL<br>and Service Quality function development                 |
|      |   | C204.4           | explain the concept of pricing of services, its methods. To understand the service marketing triangle and Integrated Service marketing communication  |
|      |   | C204.5           | Apply service marketing strategies for health, Hospitality, Tourism, Financial, Logistics, Educational, Entertainment & public utility Information technique Services .   |
|      | C205 - Integrated Marketing<br>Communication(BA7014)              | C205.1           | Explain the characteristics of the integrated marketing communications process and their relation to marketing communication objectives.  |
|      |   | C205.2           | Develop and apply criteria for selecting multiple media combinations and understand the impact of the media channels  |
| 21   |   | C205.3           | Critically use knowledge to integrate promotional tools for the development of an IMC process, including strategy development, use of communication media, the development of the creative product and the evaluation of the communication plan |
|      |   | C205.4           | Assess the progress of IMC efforts over time by interpreting realizable metrics   |
|      |   | C205.5           | Apply ethical Principles, Personal selling and public relations considerations in making decisions relating to integrated marketing communication.  |
|      | Portfolio<br>)  | C206.1           | Understanding the basic environment of Indian financial systems especially investment options and their risk and return.  |
|      | ysis and Portfolio<br>(BA7021)                                    | C206.2           | Understanding the mechanism and functioning of primary and secondary markets of capital market and intermediaries   |

| S.NO | COURSE<br>NAME  | COURSE OUT COMES |  |
|------|---|------------------|--|
| 22   | C206 - Security Anal<br>Management                        | C206.3           | Analyze and predict securities risk and return using fundamental analysis.   |
|      |   | C206.4           | Skill to predict share price movements and make decisions using different methods of technical analysis  |
|      | C206  | C206.5           | Analyze, evaluate and manage portfolio of securities based on various techniques.  |
|      | ince  | C207.1           | Gain the conceptual clarity of the theoretical aspects of international trade and finance  |
|      | ade Fina  | C207.2           | understand the methods and instruments of payment, pricing, incoterms, export import strategies, and practices   |
| 23   | C207 - International Trade Finance<br>(BA7023)            | C207.3           | Analyse the nature and functioning of foreign exchange markets, determination of exchange rates and interest rates and their forecasting   |
|      | - Interna<br>()   | C207.4           | Understand the framework of international trade documentation for processing export and import transactions  |
|      | C207  | C207.5           | Analyze the export promotion schemes, marketing assistance and the organizations promoting exports   |
|      | C208 - Banking Financial Services<br>Management (BA7026)  | C208.1           | Familiarize overview of Indian Banking System, its function, acts governing the function of Indian banking system and the bank financial statement.                                |
|      |   | C208.2           | Price various types of loans and deposits proposed by banks to various prospective Borrowers and depositors respectively.  |
| 24   |   | C208.3           | Identify the various risk profiles and evaluate the performance of banks and manage the asset liabilities of the bank.   |
|      |   | C208.4           | Understand the need and importance of mergers and diversification of bank and the methods to evaluate the performance of banking.  |
|      |   | C208.5           | Understand e-banking and the threats that go with it.  |
|      | ır and<br>)   | C209.1           | Understanding the models and methods of managerial jobs and the functional level differences in managerial job behavior.   |
|      | C209 - Managerial Behaviour and<br>Effectiveness (BA7031) | C209.2           | Knowing the methods of identifying the managerial talents, followed by recruitment ,selection and the various appraisal measures which would help in designing the managerial job. |
| 25   |   | C209.3           | Understanding the importance of managerial effectiveness and the techniques for bridging the gap.  |
|      |   | C209.4           | Awareness about the environmental issues in organizational climate, leadership and group influences.   |
|      |   | C209.5           | Understanding the managerial skills like self development, negotiation skills, creativity and innovation for developing the winning edge.  |
|      | lopment   | C210.1           | Familiarize overview of the competencies, personality traits and characteristics of Entrepreneurs.   |
|      | nip Deve<br>(2)   | C210.2           | Understand the Environmental factors affecting entrepreneurship and central and state government policies for SME's  |
| 26   | preneurship Development<br>(BA7032)                       | C210.3           | Understand about prefeasibility, feasibility, project preparation for stating a business enterprise.   |

| S.NO | COURSE<br>NAME   | COURSE OUT COMES |  |
|------|--|------------------|--|
|      | C210 - Entre   | C210.4           | Understand the various functions areas of Management ie Finance Marketing, HR and Operations management.   |
|      |  | C210.5           | Understand monitoring of business, preventing of sickness, rehabilitation of business Enterprises.   |
|      | C211 - Industrial Relations and<br>Labour Welfare (BA7034)         | C211.1           | Developing an understanding of ideas and nuances of Industrial relation;   |
|      |  | C211.2           | Identify the major causes for industrial conflicts, how Collective Bargaining, negotiation, adjudication and arbitration helps to reduce conflict.                     |
| 27   | ıstrial Re<br>Velfare (  | C211.3           | Understanding the labour welfare, kinds of training available for workers, voluntary welfare measures,   |
|      | 1 - Indu<br>abour V  | C211.4           | Explaining the statutory health, welfare and safety provisions, find the consequences of work stress, preventive and curative measures of occupational diseases.       |
|      | C21<br>L   | C211.5           | Social security and social assistance provided for child labor, women labour, agriculture labour, contract labour, knowledge workers and physically challenged people. |
|      | ource<br>)   | C212.1           | Knowing the framework of HRD, its functions, practices and how it could be implemented<br>and evaluated in recent trends   |
|      | man Res<br>BA7036  | C212.2           | Understanding the concept of e-HRM and its implementation in designing HR portals and employee surveys   |
| 28   | C212 - Strategic Human Resource<br>Management (BA7036)             | C212.3           | Understanding the differences between domestic and international HRM, cross cultural HRM and the challenges in cross cultural management                               |
|      |  | C212.4           | Awareness about the concepts of career development and how an effective system could be designed for career development  |
|      |  | C212.5           | Familiarity with the roles of coaching and counseling for employees and the ways to reduce work stress with the help of stress management techniques.                  |
|      | C213 - Professional<br>Skill<br>Development(Practical)<br>(BA7311) | C213.1           | Speak confidently with any speakers of English, including native speakers.   |
|      |  | C213.2           | Speak effortlessly in different contexts – informal and formal.  |
| 29   |  | C213.3           | Think of feet even in difficult circumstances.   |
|      |  | C213.4           | Hold interesting and meaningful conversations with others, including strangers   |
|      |  | C213.5           | Listen to others with utmost attention.  |
|      | C214 - International Business<br>Management (BA7401)               | C214.1           | Knowing the nature, factors and advantages of International business and its business Environment.   |
|      |  | C214.2           | Understanding the roles of GATT/WTO, Regional Trade block and the theories of international trade.   |
| 30   |  | C214.3           | Familiarity with the concepts of strategic compulsion, strategic options, controlling of international business and its performance evaluation.                        |
|      |  | C214.4           | Understanding the necessity of make or buy decision, concepts of product development and criteria in selecting and training the expatriate managers.                   |
|      |  | C214.5           | Awareness about the conflict management, the disadvantages and ethical issues of international business.   |
|      | rate<br>nance  | C215.1           | Understand several ethics theories and be able to apply these theories in real world settings.   |

| S.NO | COURSE<br>NAME   | COURSE OUT COMES |   |
|------|--|------------------|---|
|      | C215 - Business Ethics, Corpo<br>Social Responsibility and Gover<br>(BA7402) | C215.2           | Demonstrate a deeper understanding of the moral choices that are implicit in virtually every aspect of work life by applying the concepts to one's own experience.  |
| 31   |  | C215.3           | Demonstrate an understanding of Stakeholder Management Theory by articulating different types of ethical business dilemmas that occur on a regular basis and be able to recognize and analyze these situations based on the Stakeholder Management Framework. |
|      |  | C215.4           | Engage in an exploration of one's own personal value system and how that system guides her/his moral and ethical decision-making in the workplace.  |
|      | C21.<br>Social   | C215.5           | Understand the limitations of Stakeholder Management Theory and the inherent struggles between societal and individual definitions of moral/ethical behavior  |
|      | C216 - Creativity and Innovation<br>(BA7411)                                 | C216.1           | Develop effective creative projects that provide an innovative solution to real-world problems based on inquiry such as class discussion, critical analysis, integrative collaboration, observing, and using technology.                                      |
|      |  | C216.2           | Evaluate materials relevant to innovations in educational and business settings based on case studies presented in class and explored independently.  |
| 32   | ativity and<br>(BA7411)  | C216.3           | Analyze strategies for creative innovation, including product and pedagogical design.   |
|      | C216 - Creat<br>(F   | C216.4           | Apply effective strategies for designing innovative projects in collaboration with team members to develop an effective creative project, product, or practice, in conjunction with other offices on campus.  |
|      |  | C216.5           | Demonstrate knowledge of the basic vocabulary and concepts of creativity study  |
|      |  | C217.1           | Understand the problem statement in a various domain  |
|      | C217 - Project Work  | C217.2           | Identify the problem and do the literature survey   |
| 33   |  | C217.3           | Design a module for solving a problem in the respective area.   |
|      |  | C217.4           | Implement a module for solving a problem identified.  |
|      |  | C217.5           | Evaluate the module results and make improvements.  |